



Mover News

Sept. 1, 2011

Utilities and Transportation Commission

Volume 3 Issue 1

Household Goods Questions?

Permits

(360) 664-1222

Tariff and Rules

(360) 664-1104

Motor Carrier Safety

(360) 664-1236

Report an Illegal Mover

(360) 664-1221

Training

(360) 664-1215

UTC Main Line

(360) 664-1160

www.utc.wa.gov

PO Box 47250

1300 S Evergreen Park Dr SW

Olympia WA 98504

UTC Mission

The UTC regulates the services of privately or investor-owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

Report Illegal Movers!

If you run into a non-permitted mover, let us know! Call (360) 664-1221 or e-mail reportillegalmovers@utc.wa.gov



Need Forms or Information?

Go to the commission's website to get information or copies of documents such as laws, tariffs and rules. Also available online: Motor Carrier Safety Manual, consumer guide, bill of lading, estimate form, and cube sheet inventory form. Find everything at www.utc.wa.gov/movers.

New Permits Issued May – August 2011

- All Ready Moving, LLC
- Always Able Moving Service, LLC
- Arays Moving Service LLC dba A-Ray's Moving Solutions
- Minchew, Donald dba Banner Moving & Transport

Rulemaking on Industry Entry Standards

At the request of the Washington Movers' Conference, the UTC is opening a rulemaking on household goods company entry standards (Docket TV-111493). The existing entry requirements may be insufficient. This rulemaking will consider the need to set standards that allow qualified companies to operate and, at the same time, protect the public from unscrupulous, unsafe or unfit moving companies. For more information, as well as an opportunity to comment or attend a workshop, visit our website at www.utc.wa.gov/111493, or contact Vicki Elliott at velliott@utc.wa.gov or (360) 664-1119.



Non-Tariff Charges

If a charge is not expressly permitted by Tariff 15-C, it violates commission rules. A carrier may charge for services associated with the transportation of a customer's goods, such as ferry or bridge tolls, provided the charge is disclosed to the customer on the written estimate. The most common non-permissible charges seen by staff include credit card convenience charges, fuel surcharges and sales tax. Item 55 provides for "miscellaneous services," and states that carriers may charge hourly rates in accordance with item 230 if they provide services at the customer's request for which there is no rate or charge.



Delay of Shipment

Tariff 15-C prohibits carriers from delaying shipments that weigh less than 5,000 pounds if the customer agrees to pay a minimum charge of up to 5,000 pounds regardless of the actual weight of the shipment. If this arrangement is made, the customer must sign a notation on the bill of lading indicating the actual weight and the weight being charged. Item 145 of Tariff 15-C provides an example.



Advertising Requirements for Craigslist

Recent complaints about advertisements listed on www.craigslist.org have identified some advertisements that are not in compliance with the requirements set forth in state law. As a reminder, the law states that all advertisements, which include listings on www.craigslist.org, must include the name of your business as recorded at the UTC, your physical address and telephone number and your commission-issued permit number. To ensure your advertisements comply with the rules, make sure you review WAC 480-15-610.

Upcoming Industry Training

The next free training for household goods moving companies is coming up soon.



It is scheduled from 8:15 a.m. to 5 p.m. Wednesday, Oct. 12 in Olympia at the UTC headquarters. The course is required for carriers to receive permanent authority. To register online visit www.utc.wa.gov/hhgtraining. Questions, contact Charity Thompson (360)664-1224 or cthompson@utc.wa.gov.

Illegal Carrier Actions

Commission staff recently investigated the following non-permitted carriers:
AAA Blessing Moving & Delivery
AAA Half-Price Moving Services
Affordable and Careful Movers
ARE Moving
BT Integrity, Inc.
Getter Done Moving
Integrity Moving and Transport
Northwest Moving Services, aka Seattle Moving Services
Pettinger Family Movers

Motor Carrier Safety News

Last quarter, the commission's Motor Carrier Safety staff completed 10 household-goods carrier compliance reviews and inspected 22 vehicles. Nine of the vehicles had defects and four were removed from service. Nine companies received a satisfactory rating.



Are You on Facebook?

The commission is! [Follow us on Facebook](#) and stay up-to-date on commission actions against non-permitted movers. Click on the icon to the right to view the commission's page or visit www.facebook.com/wautc.

